

Christopher Mata

Fair Oaks, CA (510) 934-2331 chrisimata21@gmail.com

Objective

Highly motivated coding professional seeking an entry-level career opportunity in Information Technology. Works well independently, or in a group setting. Experienced in offering outstanding service to a diverse user base with infectious enthusiasm. Innovative and driven with a passion for delivering high-quality work. Experience in installing, maintaining, and providing support for computer systems and home networks.

Experience:

Best Buy | Sales Consultant | Folsom, CA | Feb 2022- Present

- Build quality relationships with retail consumers, while providing them with relevant and memorable product demos
- Train other Best Buy employees on all products
- Maintain up-to-date knowledge of new technological trends for the work environment
- Provide support to customers and recommend needed products
- Customer support installing software

Best Buy | Sales Consultant, Certified Microsoft & Verizon Expert | San Jose, CA | Oct 2018 - Jan 2022

- Responsible for delivering an end-to-end Verizon, Microsoft, and Apple Experience
- Build quality relationships with customers, while providing them with relevant and memorable product demos
- Trained other Best Buy employees on Microsoft products and offers
- Stay up to date on current knowledge of new technological trends for the work environment
- Responsible for answering questions customers may have about potential purchases
- Achieve sales target based on margins

Technical Skills: HTML, CSS, Desktop Support, Exchange, Mobile Support, MS Office, LAN, WAN, WIFI, Cloud backup. LINUX, macOS, troubleshooting, Windows

Certificates and Achievements

Google IT Certificate- Completed

Nov and Dec 2020 top sales performers at Best Buy

Education:

Abraham Lincoln High School-San Jose, CA – HS Diploma

UC Davis Coding Bootcamp – Currently Enrolled